

- All orders must be placed through an authorized DENTALEZ Dealer.
- Orders taken by phone are processed according to our understanding of your verbal instructions.
- Please include the following information with your order.

Purchase Order Number	Color of Cabinets
Shipping Address Shipping	Color of Tops
Date Required Method of	Color of Accent Panels (where applicable)
Shipping Quantity	Accessories and Options
Model and/or Part Number	Pulls or Touch latches (If Pulls give Color)
Description	

- To ensure that your order is processed correctly, we suggest that your order be accompanied by a layout indicating the overall top dimensions and cabinet arrangement.
- DENTALEZ can supply custom work. Please contact the factory with your special requirements.
- We are constantly striving to improve our products, and we reserve the right to make modifications without the need for prior notification. Nor are we obligated to modify previously manufactured items. Every order received by phone is acknowledged in writing. It is your responsibility to check acknowledgments. Carefully against your order to ascertain it is correct.

ELECTRICAL

- All outlets are UL approved, 20 amp.

TERMS

- All payments are Net 30 days.
- A service charge of 2% per month will be charged on accounts over 30 days.
- Customer is responsible for payment of all costs and expenses of collection of any debt to DENTALEZ including but not limited to attorney fees, court costs, and any other costs associated with collection.

SHIPPING

- Carrier is responsible for damage or loss in transit. Any external damage should be noted on receipt as "received in bad condition" and contact carrier (within 2 days) and arrange for inspection. If concealed damage is found when cabinets are unpacked, a "request for inspection" to the carrier must be made within 10 days.
- Unless exact shipping instructions are indicated with your order, shipment will be determined by DENTALEZ
- All shipments are made F.O.B. Cinnaminson, NJ, freight collect unless otherwise specified.

RETURN POLICY

- Cabinets will not be accepted for return without prior authorization. If written consent is given for a return, credit will be issued for the original invoice price less transportation cost, less 15% restocking charge.
- Custom designed cabinets or special colors (non standard) are not returnable.
- You must supply copy of original invoice and reasons for return with your return authorization request.
- All cancellations must be confirmed in writing. Any order in process at the time the cancellation is received is subject to a charge of 15% or more, depending on the amount of work completed.

WARRANTY

- DENTALEZ warrants its products to be free from defects in material and workmanship and agrees to remedy any such defect, or to furnish a new or equal part in exchange. Staining, discoloration, or deterioration of laminate caused by disinfectant solutions, X-ray processing solutions, and other solvents and chemicals are not covered under this warranty. No other warranties are expressed or implied. This warranty shall extend for five years from date of original purchase, provided such product is used for the purpose for which it is intended, and the damage is not the result of abuse or misuse. This warranty does not cover damage resulting from improper installation, or accidents incurred in shipping and handling.

DISCLAIMER

- DENTALEZ reserves the right to change, modify or delete any product and/or price without prior notice. DENTALEZ is not responsible for typographical errors in this catalog.

CUSTOMER SERVICE

- DENTALEZ customer service is available by phone Monday thru Friday, 8:00 am to 5:00 pm, EST.
- In the event that you experience difficulty with the application or operation of any of our products, please contact our customer service department at our expense at 866.DTE.INFO.