

# Columbia Dentoform Warranty

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## Limited Warranty:

Columbia Dentoform and its employees are proud of the products we provide to the dental community. We stand behind these products with a warranty against defects in material and workmanship under normal intended use, as provided below, when the product is purchased from us or from an authorized Columbia Dentoform dealer.

In the event that you experience difficulty with any of our products, please contact our customer service department at our toll free number, 1-800-688-0662. If we cannot resolve the issue by telephone, we may suggest that the product be returned to our factory for inspection. Columbia Dentoform's sole obligation under this warranty is to repair or replace, at our sole discretion, the defective part or parts, and if the product is sent to us for repair or replacement, as provided above, to return it to you at our expense.

## Duration:

Simulation teeth, models and manikins are warranted for a period of six months from date of purchase. Parts repaired or replaced on a product that is under warranty will be warranted for the duration of that product's original warranty.

## Exclusions:

This warranty covers manufacturing defects only and does not cover defects resulting from abuse, accidents, misuse or improper handling, cleaning, care or maintenance. Damage resulting from the use of chemicals, cleaners, disinfectants or sterilization is not covered under this warranty nor is normal wear and tear. - Failure to follow or observe Columbia Dentoform's operating/use, maintenance and/or installation instructions voids this warranty as does the use of non-authorized parts and repairs made by an unauthorized repair facility.

**THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. COLUMBIA DENTOFORM EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL COLUMBIA DENTOFORM BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES OF ANY KIND. NO EMPLOYEE, REPRESENTATIVE OR DEALER IS AUTHORIZED TO CHANGE THIS WARRANTY IN ANY WAY OR TO GRANT ANY OTHER WARRANTY.**

**SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THAT THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**