

DentalEZ and its employees are proud of the products we provide to the dental community. We stand behind these products with a warranty against defects in material and workmanship as provided below.

In the event that you experience difficulty with the application or operation of any of our products, please contact our technical service department at our expense at (866)DTE-INFO.

If we cannot resolve the issue by telephone, we will arrange for a representative to contact you or suggest that the product be repaired by a dealer service technician.

If product repair or return is required, we will provide you with a **Return Authorization** number and shipping instructions to return the product to the proper facility. If the product is under warranty we will ask you to provide proof of purchase such as a copy of your invoice. Please be sure to include the **Return Authorization** number on the package you are returning. **Products returned without a return authorization number cannot be repaired.**

Freight costs for product returns are the responsibility of the customer. Products under warranty will be repaired or replaced, at our sole discretion, and returned at our expense. Products outside the warranty limits will be repaired and returned with costs invoiced to the customer. We are not responsible for shipping damages. We will, however, help you file a claim with the freight carrier. Written repair estimates are available.

DentalEZ warrants all equipment and parts to be free of defects in material and workmanship, under normal usage, under the following terms:

DentalEZ Heritage	Limited Warranty Period*
CORE Chair	5 Years from date of installation
NuSimplicity Chair	6 Years from date of installation
Stools	2 Years from date of installation
Chair/Stool Upholstery	1 Year from date of installation
Elbow Support	1 Year from date of installation
CORE Delivery Unit	5 Years from date of installation
Galaxy, Simplicity Delivery Units, Carts <i>(excludes tubings, wirings, fittings and syringe)</i>	3 Years from date of installation
EverLight LED	5 Years from date of installation
EverLight Light Engine <i>(switches, LED Drives &amp; Lens / LED)</i>	6 Years from date of installation
Simplicity LED	5 Years from date of installation
Simplicity Halogen	3 Years from date of installation
CORE Light	5 Years from date of installation
Sopro Camera, Piezo Scaler & Curing Light	1 Year from date of installation

Please note the following additional terms of our warranty and return policy:

- This warranty covers manufacturing defects only and does not cover defects resulting from abuse, accidents, misuse, improper handling, cleaning, care or maintenance. Damage resulting from the use of chemicals, cleaners, disinfectants or sterilization is not covered under this warranty nor is normal wear and tear. Failure to follow or observe our operating/use, maintenance and/or installation instructions voids this warranty as does the use of non-authorized parts and repairs made by an unauthorized repair facility.
- **Liability is limited to repair or replacement of the defective part(s) or products at our sole discretion. All other liabilities, in particular liability for damages, including, without limitation, special, exemplary, consequential or incidental damages are excluded.**
- THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO EMPLOYEE, REPRESENTATIVE OR DEALER IS AUTHORIZED TO CHANGE THIS WARRANTY IN ANY WAY OR TO GRANT ANY OTHER WARRANTY.

**WARRANTY REPAIRS:**

Parts repaired or replaced on a product that is in warranty will be warranted for the duration of that product's original warranty.

**PRODUCT RETURN:** Opened products or product returns more than a year old cannot be returned for credit. There will be a 15% (\$25.00 minimum) restocking charge on all items authorized for return.

**NOTES:**

\*See individual Product Manuals for complete warranty details. Provided conditions defined in instruction manual are met.

DentalEZ, EverLight, Galaxy, NextGen, and StarBright, are registered trademarks and Core, Generation, Simplicity, and NuSimplicity are trademarks of DentalEZ Inc.